



Returns label and slip

Print, fill in and use for an approved return

Before you post anything: email customercare@trailtechgear.com with your order number and a short video (needed for any faulty product and for Jump Master Pro trial returns), and wait for us to confirm your return. We recommend a tracked postage service, because we can only process items that reach us.

1. Cut along the dashed line and tape this label to the outside of your parcel.

TO	FROM
C/O Noosa Boardroom Business Centre	Name _____
Suite CA 8-10, Noosa Civic Commercial	Street address _____
28 Eenie Creek Road	Suburb, state, postcode _____
Noosaville QLD 4566	Phone _____
Attn: Ash - Trail Tech Gear	Order number _____

✂ cut here

Return slip

2. Fill this in and put it inside the box with your return, so we can match it to your order.

Order number _____	Date posted _____
Name _____	Phone _____
Email _____	

Reason for return

- ☐ 60-day money-back trial
- ☐ Faulty product (warranty claim)

For faulty products, briefly describe the problem

Before you seal the box

- ☐ We have confirmed your return by email
- ☐ All parts, cables and accessories are included
- ☐ Trial returns only: manuals included, and the item is clean, undamaged and in its original packaging